



May 2017

Dear Supporter

Re: Closure of FamilyLine

It is with great regret that I am writing to inform you of the Trustees decision at the FamilyLine Board Meeting on Monday 8th May 2017 to wind up all FamilyLine's operations, with a view to the Charity ceasing trading on Wednesday 31 May 2017.

It has become increasingly difficult for small charities to raise funds and sadly FamilyLine's core cost funds have been steadily diminishing over time, in spite of the very best efforts of staff and Trustees. Our current financial position has now fallen well below our targeted reserves figure of £20,000 and, while we've continued to explore every avenue we believed possible to raise more funds, we now have no choice but to wind up the Charity in an orderly and proper manner as per the Charities Act 2011 and the Companies Act 2006.

Since the Charity's inception in 1994 call numbers to our free telephone helpline have consistently risen, showing the increasing need for anonymous, confidential, emotional support in a world of challenges. We hope, therefore, that other charities facing similar financial difficulties may be able to help and support our callers in the future, as we will continue to do in the time we have remaining.

We are really grateful to all of our volunteers, who have worked with absolute dedication over the years and have helped and supported a great many families. We are extremely thankful to all of our past donors, some of whom have supported us since our beginning. We would also like to thank our part-time staff and Trustees, both past and present, for giving their very best at all times, regardless of the huge financial constraints placed upon them.

Yours faithfully

A handwritten signature in blue ink that reads 'John Godsave'.

John Godsave
FamilyLine Chairman



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